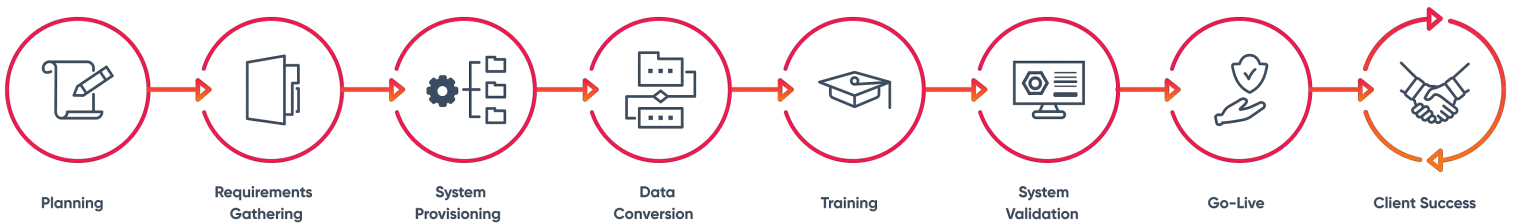


# Adopting New Software

## Let CivicEye Expertly Guide You Through This Transition

At CivicEye, we understand that embracing change, especially when it comes to transitioning from familiar pen-and-paper or legacy systems to new software, can feel overwhelming. But don't worry, you're not alone in this journey. Our team is here to support you every step of the way, ensuring a smooth transition onto the CivicEye platform. We've helped countless agencies across the United States navigate this change, and we're committed to making it as painless as possible for you.

### Our Process



#### Tailored Implementation Plans

CivicEye works closely with each agency to develop a personalized implementation plan that considers their specific needs, timelines, and existing workflows to minimize disruption and ensure a seamless transition.

#### Extensive Training Programs

CivicEye provides in-depth training sessions, both virtual and in-person, to ensure that all users are confident in navigating and utilizing the software. Additionally, CivicEye provides continued client support, refresher trainings, and a library/database of video tutorials.

#### Data Conversion Services

For agencies with legacy data, CivicEye offers data conversion and control services to ensure that historical data is accurately transferred to the new system, maintaining data integrity and accessibility.

#### Ongoing Support and Evolution

CivicEye offers continuous support to address any issues or concerns that may arise post-implementation. The platform is also regularly updated to incorporate new features, improvements, and security measures based on user feedback and technological advancements.

#### Security and Compliance Assurance

CivicEye's platform is regularly updated to incorporate new features, improvements and security measures based on user feedback and technological advancements. Additionally, CivicEye's entire platform is fully CJIS-compliant, turn-key cloud-based SaaS with on-site or off-site hosting.

How CivicEye Supports Your Transition

Reach out to our team for further information and/or assistance with government technology purchasing, or visit [www.civiceye.com](http://www.civiceye.com) to learn more.